



ਪੰਜਾਬ ਨੈਸ਼ਨਲ ਬੈਂਕ  
...भरोसे का प्रतीक !



punjab national bank  
...the name you can BANK upon !

**HUMAN RESOURCES MANAGEMENT DEPARTMENT**

**HO: HRD HOSPITALISATION CELL**

**(PHONE [011-28075345](tel:011-28075345)-emailid-[hrdhospitalisation@pnb.co.in](mailto:hrdhospitalisation@pnb.co.in))**

**September 04, 2021**

## **NOTICE**

**REG: PNB PARIVAR BHAVISHYA AROGYA POLICY-2006 – CHANGE OF TPA FROM MD India TO HEALTH INSURANCE TPA OF INDIA LIMITED – (HITPA).**

Board in its meeting held on 29.03.2006 had approved introduction of “PNB Parivar Bhavishya Arogya Scheme” for providing medical insurance to all Retired Employees after their retirement.

Accordingly, a MOU was signed between the Bank and the Oriental Insurance Company Ltd. on 10.05.2006, whereby the Oriental Insurance Company had offered a post retirement Group Medical Insurance Policy, which would cover all regular employees of the Bank (**PNB**) as on **01.05.2006**. The policy cover for individual employees would come into effect after their superannuation. The details of the scheme were circulated vide HRDD Circular No. 321 dated May 25, 2006.

**The salient features of the scheme are as under:**

The scheme has following two aspects:-

### **01. Medical Insurance Coverage provided by the Bank:**

Extent of cover	:	Rs. 50,000/- (Lifetime coverage)
Eligibility	:	All regular employees of the Bank as on 01.05.2006 who are at least 25 years of age.
Terms & conditions	:	As per Annexure-A attached with HRDD Circular No. 321 dated 25.05.2006.

### **02. Self Contributory Schemes by Employees:**

Supplementary Medical Insurance Cover was optional upon payment of additional premium by employee as under:

- An additional medical insurance cover for self up to Rs. 4.50 Lakhs.
- Medical Insurance cover for spouse up to Rs. 5.00 lakhs.
- Medical Insurance cover of Rs. 5.00 Lakhs each for children, including daughter (s)-in-Law & son-in-law.
- The minimum age of beneficiaries to be covered under b, & c, above is 25 years.

Earlier, the above policy was being serviced by M/S MD India TPA appointed by the Oriental Insurance Company Ltd. In last one year, we have received complaints from some retirees regarding denial of services by the MD India TPA.

The matter was taken up with the Oriental Insurance Company regarding denial of services by M/S MD India TPA to our retired employees. The Oriental Insurance Company has now informed that they have changed the MD India TPA and has deputed **M/S Health Insurance TPA (HITPA)** for servicing the PNB Bhavishya Arogya Policy from 01.09.2021 onwards. The ID Cards issued by M/S MD India TPA shall remain valid for cashless services. The fresh ID Cards will be issued to new retirees by the Health Insurance TPA (HITPA).

In view of the above, policy holders/concerned are requested to please contact M/S Health Insurance TPA (HITPA) for any query/ies relating to PNB Bhavishya Arogya Policy at the following contacts/email IDs:-

**HITPA - MATRIX**

<b>SN</b>	<b>NAME</b>	<b>CONTACT NO.</b>	<b>E_MAIL ID</b>
1.	Kuldeep Singh	97739-81488	<a href="mailto:kuldeep.singh1@hitpa.co.in">kuldeep.singh1@hitpa.co.in</a>
2.	Dr. Isha Bhairma	95997-74014	<a href="mailto:isha.bhairma@hitpa.co.in">isha.bhairma@hitpa.co.in</a>
3.	Karan Deep	95602-98341	<a href="mailto:karan.deep@hitpa.co.in">karan.deep@hitpa.co.in</a>
4.	Praneet Goyal	95997-49008	<a href="mailto:praneeta.goyal@hitpa.co.in">praneeta.goyal@hitpa.co.in</a>

**Name & Address of HITPA Office for submission of claim documents:**

Health Insurance TPA of India Limited  
A-110, 2<sup>nd</sup> floor, Majestic Omnia Building,  
**Sector - 4, NOIDA - Uttar Pradesh - 201 301.**

All eligible policy holders are requested to contact officials of HITPA mentioned in the above escalation matrix in case of any query/ies relating to “PNB Bhavishya Arogya Scheme”.

**All other policy related guidelines circulated from time to time shall remain unchanged.**

**GENERAL MANAGER-HRMD  
(S.K. Rana)**

